

Privacy

1. **Responsible party**
Lumabelle, an e-commerce entity with web address www.lumabelle.be ("Website"), address Oude Heerweg 7, 9160 Lokeren, Belgium and registered in Belgium under the number 0649963841 ("Lumabelle") is responsible for the processing of your personal data on the Website.
2. **Collected personal data**
Collected personal data can include: (a) data you communicate to Lumabelle such as your name, address, phone number or email address, (b) data automatically collected by cookies for which more information can be found under clause 6 below or (c) data communicated by a commercial partner and provided to Lumabelle. In the case of the latter, said commercial partners will only communicate data for which they have the authorisation to do so, and only insofar as necessary for the purposes listed in 3, below.
3. **Purpose of data processing and or storage**
Lumabelle treats your personal data with the greatest care. Personal data will only be used for the purpose of: services of the website, including technical administration; and Lumabelle's market research, to enable improved customer experience.

Lumabelle considers the confidentiality of your personal data to be of utmost importance and does not share this information with any third parties except where strictly necessary in order to execute the sales agreement (for example with a bank to facilitate a payment or refund associated with an Order, and in such a situation for that purpose alone).

Your data will not be shared with third parties without your permission. Lumabelle may be required by a court of law to provide your personal data only in cases of serious violations of the terms and conditions.
4. **Right to access and correct**
You have the right to request access to your collected personal data at any time, including the right to correct or modify said data. This can be done by [emailing customer service](#) or by mailing a letter to the address given above, including a photocopy of your identity card. You are solely liable for the correctness of the personal data you supply to Lumabelle.

You can unsubscribe from the newsletter at any time by [emailing customer service](#) or by clicking the unsubscribe link included in all Lumabelle emails.
5. **Security**
Lumabelle transactions are processed by the payment processor Mollie. They ensure the highest standards of protection for all transactional information using encryption technology. Lumabelle further employs reasonable means to protect the Website by a Secure Socket Layer ("SSL") issued by Let's Encrypt Authority X3. Lumabelle undertakes to make all reasonable efforts to protect the security of the Website but is nevertheless not liable for any breach of this security nor any consequential loss or unlawful access of data.
6. **Cookies**
Cookies are small text files sent from the server of a website you visit and stored on your computer's hard drive. Often websites use advanced types of cookies that remember your preferences between visits. Lumabelle does not use these cookies. The only cookies used by Lumabelle are Necessary cookies. These cookies are absolutely necessary for the basic functioning of the Website (for example, to fill in forms or to log in with your account).
7. **Changes**
Lumabelle reserves the right to make changes to this Privacy notice at any time without prior notification. It is therefore advisable to visit this page regularly to ensure you are familiar with the latest version. You are given the ability to download this Privacy notice but please be aware that the downloaded version will only be valid up to the point in time when this online version is edited. The last date of edit is listed at the bottom of this notice.

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